

INCA Standards Group

Tue 19 Oct 21

14:00 – 15:00

Time	Item	Who
14:00	Intro	Malcolm
	Select Chair	Malcolm
	Review INCA Standards Group	Malcolm
	Ofcom Working Group on Common Standards	Mike
	Gold Standard: differentiate FTTP / FTTB	Mike
	BSI: Objective Technology or Metrics?	Mike
14:55	AOB, DONZ 2pm 9 Nov 21	Malcolm

28 Sep 21

Name change suggested by Board, approved

Chair – deferred for nominations

Schedule ahead of Ofcom WG – approved, done

Webcontent – new & reorganised



INCA Schedule & Ofcom



INCA WG Schedule	Ofcom WG Schedule
	Wed 15 Sep 21 15:00 – 17:00
Tue 28 Sep 21 14:00 – 16:00	Wed 7 Oct 21 15:00 – 16:30
Tue 19 Oct 21 14:00 – 15:00	Wed 27 Oct 21 13:00 – 15:00
Tue 9 Nov 21 14:00 – 15:00	Wed 17 Nov 21 15:00 – 17:00
Tue 30 Nov 21 14:00 – 15:00	Wed 8 Dec 21 15:00 – 17:00
skip	Wed 5 Jan 22 15:00 – 17:00
Tue 18 Jan 22 14:00 – 15:00	Wed 26 Jan 22 15:00 – 17:00
Tue 8 Feb 22 14:00 – 15:00	Wed 16 Feb 22 15:00 – 17:00

“To develop and agree common standards [for consumer information] the WG members will adopt and recommend.”

Following the GigaTAG report and in support of enabling gigabit capable connections.

- Regular meetings online
- from now until Feb 22
- could include consumer research
- consulting on proposed common standards “early 22”
- leading to new voluntary Code “mid 22”

- BT Group
- CityFibre
- Hyperoptic
- Independent Networks Cooperative Association (INCA)
- Internet Services Providers’ Association (ISPA)
- Federation of Communication Services (FCS)
- Ofcom
- Openreach
- Plusnet
- Sky
- TalkTalk
- Virgin Media

Terms of Reference agreed

- improve consumer understanding, particularly re gigabit-capable
- CPs, network operators, altnets, business providers
- Ofcom consultation, research

Overview of common standards

- Clear and consistent terminology
- Clear and consistent use cases (WG21 04)

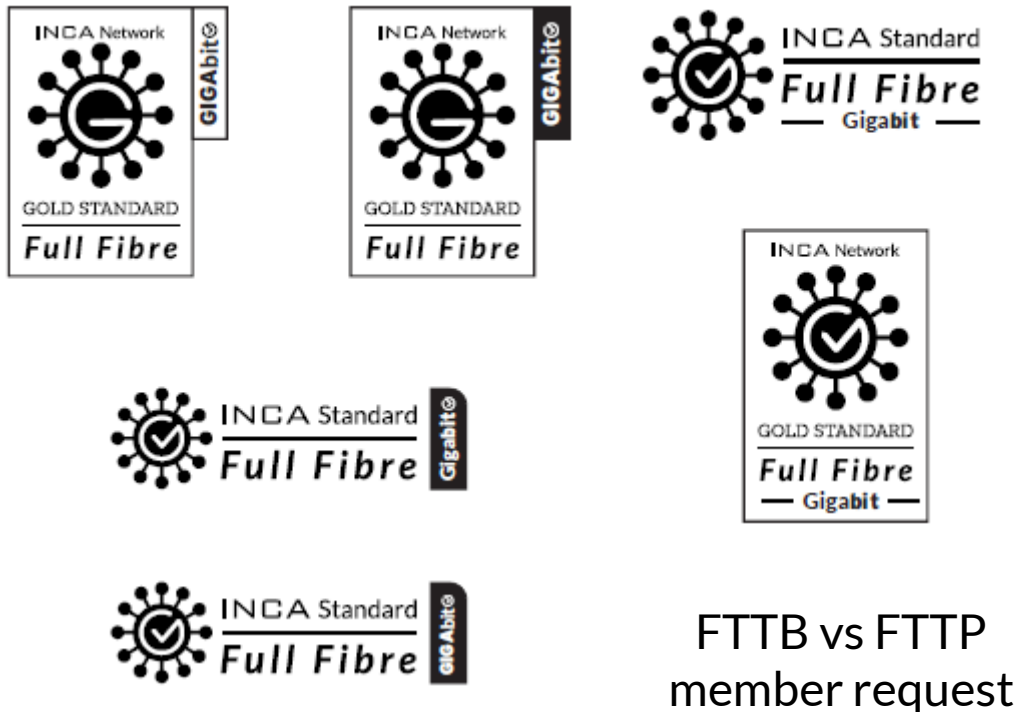
[Ofcom Common Standards WG | INCA](#)

- It makes no sense to have an INCA scheme which contradicts any future Ofcom Code (as long as we're OK with the Code).
- There are benefits to adapting INCA Gold Standard to work alongside the Code (as with current Gold Standard and other Codes).
- Clearer comms for altnets to CPs and Consumers
- Encourages / enables sign-up to INCA scheme.







Possible Adaptations

Need to know where depends on where Ofcom WG lands before finalising

Gigabit-capable (GigaTAG, BDUK)



Traffic Light (strong views)

	INCA spider version	INCA tick version
FFTP 1GBps and over	 INCA Standard Full Fibre	 INCA Standard Full Fibre
Hybrid (eg FTTC) below 1GBps	 INCA Standard Hybrid Fibre	 INCA Standard Hybrid Fibre
connection with no rating	 INCA Standard Unrated	 INCA Standard Unrated

- BSI “Kitemark” often mentioned to validate products, services
 - [BSI Kitemark - UK Product and Service Quality Certification Mark](#)
 - to get a Kitemark, need either a BSI PAS or BSI Standard.
 - BSI Kitemark™ is their trademark, nothing else is a “Kitemark”.
 - Rigorous external assessment.
 - in contact with BSI over costs and process.
- BSI PAS in our sector before (PAS2016 in 2010) now out of date.
 - [Develop a PAS, your own fast-track standardization document](#)
 - “Publicly Available Specification” published within 9 – 12 months.
 - “good practice standards for a product, service or process”.
 - Process and costs received.

Same debate as in Ofcom WG

- Technology has inherent characteristics
 - e.g. Fibre is gigabit-capable (even if service is 100MB), more reliable, upgradable
- Based on metrics
 - how to agree measurements for speed, reliability, sustainability? (Approach previously rejected)

- AOB
- DONZ:
 - Tue 9 Nov 21 14:00 – 15:00
 - (ahead of Ofcom's Wed 17 Nov 21 15:00 – 17:00)
- reference info [GigaTAG and Labelling | INCA](#)
- INCA Gold Standard [INCA Gold Standard Scheme | INCA](#)
- Ofcom WG [Ofcom Common Standards WG | INCA](#)
- email goldstandard@inca.coop