

DPA Implementation Programme – Proposed Changes

- As the initial PIA development and implementation phases give way to a focus on scaling and enhancing the product, so the programme supporting this work needs to evolve – consideration is being given to governance changes within Ofcom that will best support these outcomes.
- The following five priority initiatives have been identified as key to ensuring PIA is robust and scalable in the shortest timeframe.

Theme	Goal	Details/Example Initiatives
Data Integrity & Information Sharing	Improved information-sharing to better support planning and network deployment.	<ul style="list-style-type: none"> • Data shared should be accurate, up-to-date and complete; where gaps or errors are identified they must be addressed in a timely manner. • Data gathered should be necessary; confidential data must be stored securely, with clear processes & governance to for its safe handling.
Network Adjustments	Streamlined network adjustment process.	<ul style="list-style-type: none"> • Subject to necessary checks, allow CPs to fix problems with ducts and poles as they encounter them; not be unduly delayed by onerous or time-consuming validation processes.
IT Systems	Ensure core operational IT systems are able to interface between CPs and Openreach.	<ul style="list-style-type: none"> • Integrated systems solution between CPs and Openreach to facilitate process automation and help ensure that PIA can be used at scale, in a cost-effective and predictable manner. • Significant progress made on system 'API' interfaces to address this theme – essential that CPs contribute requirements and feedback in a timely manner.
Processes	Simplified PIA product, better able to respond to innovation.	<ul style="list-style-type: none"> • Aside from network adjustments (addressed separately), streamlined processes for (i) ordering (via notices-of-intent, NOIs); (ii) notifying CP staff daily whereabouts; and (iii) build-complete will be crucial to offering a scalable PIA product.
Equivalence	Renewed focus on compliance to existing 'no undue discrimination' regulation.	<ul style="list-style-type: none"> • Review of the internal reference offer (IRO) as a means to provide greater clarity on equivalence issues.